

Dear Patient

The mission of Bon Secours Health System is to bring compassion to healthcare and to be good help to those in need. As a system of caregivers we commit ourselves to help bring people and communities to health and wholeness as part of our healing ministry. Bon Secours is committed to providing the highest quality of care to all of its patients regardless of ability to pay. The Bon Secours CareCard program offers you the opportunity to apply for financial assistance.

Attached to this packet is your application for financial assistance. Please complete the application and return using the provided envelope. The application must include your signature and the household income along with each family member claimed on your tax return. Please remember to include spousal income, if applicable. **In order to process your application Bon Secours requires a form of income verification.** Acceptable documents include:

- Copy of last three (3) pay check stubs or proof of pension
- Copy of child support check or court ordered document
- Copy of social security check or bank statement
- Statement from an accountant as to your year to date earnings (self-employed)
- Unemployment benefit statement (if unemployed)

In addition to income, Bon Secours requires that you attempt to qualify for Medicaid. The Virginia Medicaid program is a valuable resource for qualifying persons. Virginia Medicaid provides comprehensive healthcare coverage for individuals. For more information, including how to attempt to qualify, please visit:

<http://www.dmas.virginia.gov/>

or

call: (804) 646-7212

When returning your application, you must include a copy of your notice from Medicaid.

If you need assistance with completing the application, please call our toll free Customer Support Center at 1-877-342-1500 during the hours of 8:30 AM to 1:00 PM and 2:00 PM to 5:00 PM Monday through Friday.

Thank you for your cooperation,
Bon Secours Health System